

Frequently Asked Questions (FAQ)

1. How can we deliver a complaint?

Ans. A person can deliver a complaint by Hand or by post. A person can also send his/her complaint through e-mail also on pcibppcomplaint@gmail.com. All the requisite documents as per Inquiry Regulations must follow with duly signed complaint.

2. What is the procedure of filing a complaint?

Ans. Already mentioned in the website of the Press Council of India. Please follow the link given @ www.presscouncil.nic.in.

3. Which PCI Officer we address for complaint?

Ans. The Secretary, Press Council of India, Soochna Bhawan, 8, CGO Complex, Lodhi Road, New Delhi-110003.

4. If all the requirements are fulfilled, then what is the next step for processing the complaint?

Ans. After all the requirements are fulfilled, the complaint is allotted a file no. Under the Head 13 (Against the Authority/Organization) & 14 (Against the Press), whatever the case may be, and forwarded to higher authority for further processing. (Detailed process is explained in the URL). **Link** _____

5. If the requirements are not fulfilled, what is the next step for processing the complaint?

Ans. All requirements are mandatory failing which the complaint may be treated as closed. If the complaint is unable to full fill any of the requirements, then he/she must have must have to provide proper justification for it. Consideration of his/her complaint only after approval by the Hon'ble Chairman.

6. Is the Declaration mandatory and why?

Ans. Yes, filing of Declaration is mandatory as per the requirements section 3(2) of Press Council (Procedure for Inquiry) Regulations, 1979 as PCI is a quasi-judicial body and a case cannot run in two court of law in parallel.

7. Can anybody from any govt. /private department file the complaint?

Ans. Yes, anyone from any organization/ department can file a complaint who feels aggrieved by the publication/non-publication. However, a person filing a complaint must mention whether the complaint is in personal capacity or official capacity.

8. After issuing Show-Cause Notices/Notice for Statement in Reply, can we treat the matter as ripe after hearing? If yes, then what is the next step?

Ans. Yes, the matter is treated as ripe after issuing Show-Cause Notices/Notice for Statement in Reply and stipulated time to file reply. It is thereafter placed before Inquiry Committee (IC) of the Council for consideration on its turn. Regarding which both the parties i.e. Complainant and Respondent(s) are notified in advance regarding the hearing date.

9. Can the decision of the Council be reviewed at any other forum?

Ans. Under Section 14 (4), the decision of the Council under sub-section (1), or sub-section (2), as the case may be, shall be final and shall not be questioned in any court of law.

10. How much time is consumed for adjudication of a complaint?

Ans. It depends upon case to case though the Council take region-wise case. The matter could be disposed off within a maximum of six months.